# SERVICE HOTLINE

**REFERENCE NUMBER: 135/2014** 21 July 2014

# JSE Internal Disaster Recovery (DR) Test on 2 and 3 August 2014

Further to Service Hotline 132/14, clients are advised that the JSE will be conducting an internal JSE Disaster Recovery test in the production environment on **2 and 3 August 2014**. During this test the JSE trading systems for all markets will be brought up and test data may be published to clients.

All clients who directly connect to the JSE are requested to ensure that their production systems are shut down during the weekend to ensure that they do not receive and process any test messages published during the test.

In addition please note the following:

- The BDA Online system will not be available to Equity members on Saturday, 2 August 2014;
- End of Day Data subscribers are advised to please download their end of day files prior to **08h00** on **Saturday**, **2** August **2014**; alternatively files can be downloaded on Sunday afternoon, **3** August **2014** from **14h00**.

Should you experience any problems over the weekend, please contact **Customer Support** on the after-hours number: **+27 11 520 7900 or +27 83 611 9315.** 

Thank you for your understanding and co-operation.

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## Market / Service:

JSE Equity Market

JSE Derivative Markets

- Equity Derivatives
- Interest Rate Derivatives
- Currency Derivatives
- Commodity Derivatives

JSE Broker Deal Accounting (BDA) End of Day Data Subscribers

Environment(s): Production

### **Additional Information:**

If you have any queries about this announcement, please contact Customer Support: +27 11 520 7777 or customersupport@jse.co.za